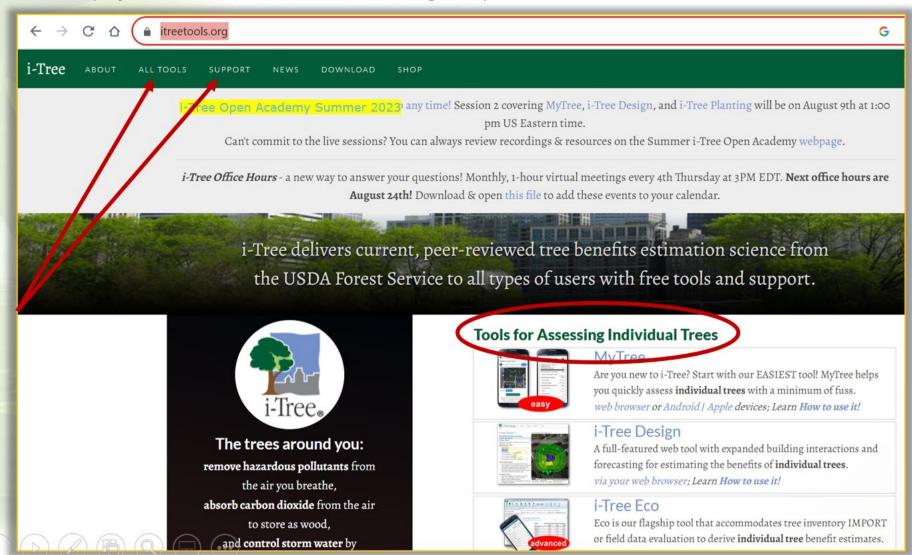
# i-Tree Website Resources

- www.itreetools.org
- Access to all tools
- Methodologies and How-To Resources
- See projects that use i-Tree and learn how to get help



# Support

i-Tree helps people understand the benefits that trees provide and our support team is here to help you understand i-Tree. The i-Tree team offers free support in using the tools, understanding the science (and pointing the way to more in-depth articles), plus we provide periodic online training.

OVERVIEW the support we p For new users, here is a handy

#### Learn to use the i-Tre

- · Video learning
- Manuals, Guides, and We
  - o Project Planning and
- · Teaching

#### i-Tree Academy and Learnin

- · i-Tree Open Academy Su
- i-Tree Open Academy Spr watching and reviewing t
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   Urban and Community F

   8th and toth, All sessions
- About the Domestic i-Tre
  - Capstone Project Re

## Understand the scien

- Understanding i-Tree: St future goals, and opports leader with the USDA Fo
  - US Forest Service w (2021).
- · Addtional Methods Docu
- · Software and Science cha

# Support Overview

There are several options for seeking help with general or technical i-Tree questions including numerous resources available on the i-Tree website including:

- · i-Tree System Requirements for Installing i-Tree
- · Video Learning
- · i-Tree Manuals, Guides, and Workbooks
- · International Use of i-Tree

Individuals interested in using i-Tree a, elications for research projects should visit the Methods Documentation, Technical Papers, and Model Notes section of the website and refer to documents describing the methods of the individual tools.

## Reporting Technical Problems

If you are having a problem with an i-Tree application, lease provide the following information if possible when submitting your inquiry to our team for assistance:

- . i-Tree application and version that you are working with such as i-Tree Eco v6.0.21.
- Computer and system information such as Windows 7 64 bit 8 erating system
- A description of the problem encountered and relevant steps leading up to the issue
- Screen captures (Ctrl + Print screen) and error message details are helpful if available
- . We may ask you to send us a copy of your project for additional testing if needed

### International Technical Support

The expansion of i-Tree application use internationally has increased technical assistance requests from users abroad. Our ability to assist and resolve international technical support questions may be limited because of languages difference, system security differences preventing application function and challenges of adapting tools for international use or research purposes. As such, we may only be able to provide limited technical support and suggest additional resources.

## Feedback Page

The i-Tree Feedback Page is a quick webform. Let can be used to provide feedback on specific applications, report bass or share success stories about your projects.

## **User Forum**

The i-Tree User Forum is a moderated discussion forum whose purpose is to allow users to self-sit advice, get technical questions as wered, communicate experiences and view frequently asked questions (FAQs). You can view the User Forum topics, sithout registering, but polying to the Forum requires registration, which is separate from website and bug tracker system registration.

New Forum registrations require administrator authentication before posting capabilities are enabled to limit spam and robot posts. For maccount is not activated, you can still access and read Forum content and submit i-Tree related questions by email at info@itreetools.org.

. i-Tree Newsletters - we don't send too many of these, so don't be shy about signing up! Subscribe | Unsubscribe

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  - Project Planning and Management
- · Teaching

#### i-Tree Academy and Learning opportunities

- · i-Tree Open Academy Summer 2023 Sign-up now! Live sessions start Aug
- · i-Tree Open Academy Spring 2023 Live sessions are over but all recordings watching and reviewing the materials you're interested or complete all six s
- · i-Tree for Funding Opportunities May 2023 A two session workshop in I Urban and Community Forestry. Content relevant to other funding opport 8th and 10th. All sessions 1:00 PM eastern time.
- . About the Domestic i-Tree Academy (2020-2021)
  - · Capstone Project Reports and Files

#### Understand the science of i-Tree

- . Understanding i-Tree: Summary of Programs and Methods. (2021) A comp future goals, and opportunities to facilitate new science and international leader with the USDA Forest Service.
  - US Forest Service webpage with links to appendices including biomass (2021).
- · Addtional Methods Documentation, Model Notes, and Technical Papers
- · Software and Science change logs capturing recent updates to underlying r









## i-Tree Tools Resource Guide

experienced users to find the tools, guides, and other resources on the i-Tree Website that you need to help make your project a success.



#### Find the tools

The core tools are all available directly on the homepage www.itreetools.org. This includes the tree assessment tools, MyTree and i-Tree Design as well as the canopy assessment tools i-Tree Canopy and i-Tree Landscape. Beyond these web-based tools, you can also learn more about i-Tree Eco from the homepage or head directly to the downloads page to request your download link. For additional tools like i-Tree Species and i-Tree Planting visit the All Tools page.

Learn to use the tools (for most of the web-based tools go to Menu>Help to find the "How to use" guide) Video walkthroughs - Start by checking our learning videos to see if we have any videos to help you get started or complete specific tasks. You can also head to our YouTube channel for even more videos, including recorded webinars and presentations.

Manuals, Guides, and Workbooks - This page includes manuals for individual tools along with guides and workbooks to help you complete specific tasks like post-stratifying your i-Tree Eco project or looking up synonym species in the i-Tree database. Similar documentation in other languages can be found here.

Teaching with the tools - We have a collection of curricula and teaching resources created by the i-Tree team and others.

#### See how others have used the tools

User's reports - Reports shared with the i-Tree team from a variety of different applications of the i-Tree tools. Additional international reports in a variety of languages can be found here.

Project profiles - For selected user's projects we have a deeper dive into how the project was used to change community perceptions and/or influence management strategies.

#### Understand the science of i-Tree

Understanding i-Tree - This document is the starting point for all explorations of the science underlying the i-Tree models and estimates. It provides summary descriptions of all model workings and links to peer reviewed publications for additional details.

Methods documentation - A collection of many of the publications, white papers, and data sources representing the science of i-Tree, broken down by tool and topic.

Software and Science change logs - The i-Tree tools are continually updated with the latest research. Sometimes, the software is updated before the documentation can be added to the website. Check out the software and science change logs for the latest changes.

#### For international i-Tree users

International use - Find information about the use of i-Tree outside the US. You can also find reports shared by international users and available translated documentation linked at the bottom of that page.

#### Get support

Email us - If you can't find the answers to your questions on the i-Tree website you can always reach our support team by emailing info@itreetools.org.

Feedback form - Use the feedback form if you have suggestions on how to improve the tools or if you would like to share your own project on the i-Tree website.

User's Forum and FAQs - If you have a question others could benefit from, or you think you may have stumbled across a common problem, feel free to post to or search the forum.

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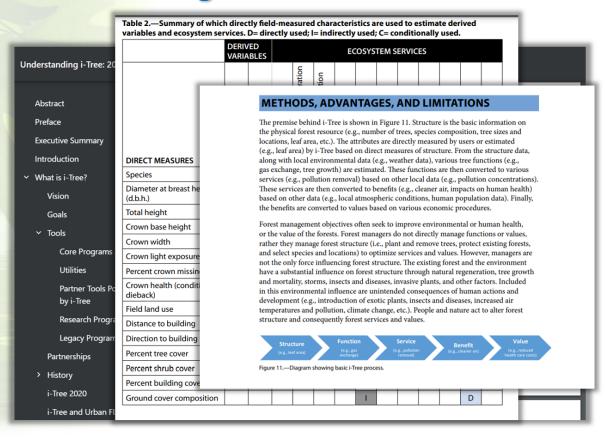
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# **Understanding i-Tree**



# info@itreetools.org

# Video Learning

Explore instructional videos to learn more about the i-Tree applications.

You can also learn about new i-Tree video learning opportunities by subscribing to the i-Tree Tools channel on YouTube!





## i-Tree Introduction Series Videos

This (4) part video series was developed to introduce i-Tree to Master Gardeners, volunteers or anyone interested in learning how to use i-Tree for community projects. (Note these videos refer to older versions of i-Tree applications)

- 1. i-Tree Suite & tree benefit introduction 16 min. This presentation introduces the i-Tree suite of tools and community tree benefit concepts.
- i-Tree Design intro and walkthrough 30 min. This video demonstrates Design and provides examples of how Design can be used for various community projects.
- 3. i-Tree Canopy intro and walkthrough 22 min. This video explores i-Tree Canopy's capability to estimate canopy cover and associated tree benefits.

## i-Tree Download and Basic Desktop Installation

- Steps for downloading and installing i-Tree desktop software 13 min Updated Nov2020. This was developed for Eco v6 use and includes system requirements overview.
- 2. Registration, software download and desktop installation 13 min. This is an older screencast for workshop participants demonstrating registration, software download and installation steps.
- 3. Options for installing and running i-Tree on a Mac computer 4 min. This video discusses non-supported options such as using Bootcamp or rarallels to run the Windows-based i-Tree software on a Mac computer.

## i-Tree Tool Videos

## i-Tree Eco v6

## Eco Basics, Project Creation and External Import Steps

- 1. Eco v6 highlights and overview 5 min. video highlights features and options in the i-Tree Eco v6 application.
- 2. Importing external inventory data into Eco v6 8 min. Instructions for setting up an Eco v6 inventory project and importing in external data.
- Eco v6 sample project creation 8 min. Creating a plot-based sample project using the i-Tree Eco v6 application.
- 4. Eco v6 complete inventory project creation 11 min. Creating a complete inventory project using the i-Tree Eco v6 application.
- 5. Converting Ecov5 to v6 project 6 min. How to update an existing Eco v5 legacy project to use in Eco v6.